

Tariffs for Cardholder (Prepaid EUR)

Effective from: 01 April 2021

Card issuance (EUR)

	Simplified	Full	Premium
MasterCard card issuance standard	6 €	9 €	25 €
MasterCard card issuance non-standard	20 €	30 €	60 €
MasterCard card limit upgrade	0 €	100 €	3,000 €

(*fees do not include delivery costs)

Card monthly maintenance (EUR)

	Simplified	Full	Premium
Standard card monthly maintenance	1 €	5 €	30 €
Non-standard card monthly maintenance	20 €	30 €	60 €

Card Limits

	Simplified	Full	Premium
POS/E-com Single Transaction Limit	500 €	2,500 €	5,000 €
POS/E-com Daily Spend Limit	500 €	2,500 €	5,000 €
POS/E-com Monthly Spend Limit	1,000 €	75,000 €	150,000 €
ATM Single Withdrawal Limit	100 €	500 €	5,000 €
ATM Daily Withdrawal Limit	150 €	2,500 €	5,000 €
ATM Monthly Withdrawal Limit	1,000 €	75,000 €	150,000 €
Daily Load Limit	500 €	2,500 €	5,000 €
Monthly Load Limit	1,000 €	75,000 €	150,000 €
Yearly Load Limit	2,500 €	900,000 €	1,800,000 €
Maximum Card Balance	2,500 €	900,000 €	1,800,000 €

Cash withdrawal and payments

ATM cash load	0.1%
Cash withdrawal using ATM/POS	2.30 €
POS Purchase	0.81 €
E-Com transaction	0.41 €
ATM balance inquiry or failed cash withdrawal	0.64 €
Any transaction incurred in a different currency	1% – 2.95 %
Chargeback	25 €
IBAN to card load	0.1 %
SMS/3ds operation	0.2 €
Monthly SMS Alert fee	5 €

Miscellaneous

PIN, Google Authenticator or Secret Question retrieval	30 € + delivery
Suspicious traffic fee	12 €
Transaction monitoring fee	11 €
Cardholder account activation in online system	1 €
Compliance check	13 €
Card account closure	19 €
Individual Unique Card Design	1,000 € - 5,000 €
PIN code issuance	0.9 €
Online statement	0.5 €
Hard copy statement	15 €
Lock card	0.1 €
Unlock card	0.5 €
Lost or stolen card reissuance	3 €
Shipping by DHL	35 €
Shipping by regular post	3 €
Cardholder IBAN account	100 €
Cardholder IBAN account monthly	5 €
Card recycling	1 €
Virtual card	upon request
IOS/Android connection	upon request
Card to card transfer	coming soon

Document requirements

Simplified

- First/Last name • Date of birth • E-mail address
- Phone number • Home address

Full

- Proof of ID (Passport, Driver license, national ID)
- Proof of address within past 3 months (utility bill, bank or tax statement)

Premium*

- Source of wealth (income statement, tax declaration, inheritance form, etc.)
- *Premium is subject to the highest compliance check