

Tariffs for Merchant

Effective from: 01 June 2021

Onboarding Services (required)

	Low	Forex	Digital	Other
Pre-approval	100 €	100 €	100 €	100 €
MasterCard MID	50 €	50 €	50 €	50 €
VISA MID	100 €	100 €	100 €	100 €
On-boarding	800 €	4,900 €	6,200 €	3,000 €
Technical Setup	1,000 €	900 €	1,000 €	700 €
License assistance	-	-	-	12,000 €

Ongoing Services (required)

	Low	Forex	Digital	Other
Account Monthly Fee	50 €	1,000 €	1,500 €	1,000 €
Account Monitoring Monthly Fee	10 €	100 €	300 €	200 €
Platform Monthly Fee	0%	0%	2%	0%
MasterCard Acquiring Fee	1.9%	4%	4.9%	from 5%
VISA Acquiring Fee	2.9%	6%	5.9%	from 6%
Rolling reserve	3%	10%	10%	10%

One-time Services

Payout Fee (1-2 weeks)	10-100 €
Transaction Fee	0.35 €
Decline Fee	0.20 €
Refund Fee	2-5 €
Risk Management Fee	0.20 €
Antifraud Fee	60 €
Chargeback Prevention Fee	from 50 €
Chargeback Fee	70 €
Dispute Fee	from 50 €
Visa/MasterCard penalty	Penalty amount + 0.09%

Optional Services

Retrieval Request Processing	from 10 €
Bank Account Opening	6,000 €
Bank Account Monthly	50-1,000 €
Wire Solution	0-0.5%
1-day Company Registration	190 €
Card Issuing	25 €
Compliance Legal Set-up	1,000 €

VAT not included

List of required documents (scans)

- Director passport copy & proof of address (must be in the country of company registration)
- Beneficial owner passport copy, proof of address (must be in the country of company registration), CV, LinkedIn profile (if any) & a selfie with passport
- Statutory company documents (confirming the directors and shareholders/beneficial owners)
- Processing history (for the last 3 - 6 months)
- Company lease agreement (in the country of company registration)

(additionally, if the business is required to be licensed):

- Web link to the license
- KYC/AML policies
- Examples of 3 random company clients how they were checked by company AML